



Avika Communications, Inc.
 158 East Market Street
 Suite 801
 Sandusky, OH 44870

GEORGE JONES
 992 NORTH DRIVE
 VERMILLION OH 44089
 USA

MESSAGE

Thank you for using Avika Communications.

ACCOUNT INFORMATION

NAME: GEORGE JONES
 ACCOUNT NUMBER: A000028-OH
 INVOICE NUMBER: 0410000028
 SERVICE THRU: OCT 31 2004
 PAYMENT DUE BY: UPON RECEIPT

PAYMENT HISTORY

PREVIOUS DUE	49.95
PAYMENT RECEIVED	-49.95 CR
ADJUSTMENT	0.00
<hr/> PAST DUE BALANCE	<hr/> 0.00

NEW USAGE

TEL. NUMBER: (440) 967-2372
 LOCAL SERVICE: 87.72
 TEL. SERVICES: 0.00
 MINIMUM USAGE CHARGE: 0.00
 BASIC SERVICE: 0.00

FCC PIC-C SURCHARGE: 0.00
 FINANCE CHARGE: 0.00
 LATE PENALTY: 0.00

TOTAL NEW CHARGES 87.72

TOTAL AMOUNT DUE 87.72

QUESTIONS ABOUT YOUR BILL? CALL AVIKA COMMUNICATIONS AT 1-800-792-8452

A \$25.00 service fee will be applied to your account for all returned checks.

PAYMENT COUPON

GEORGE JONES
 992 NORTH DRIVE
 VERMILLION OH 44089
 USA

**Please write your account number on your
 Check or Money Order.**

NAME: GEORGE JONES
 ACCOUNT NUMBER: A000028-OH
 INVOICE NUMBER: 0410000028
 PAYMENT DUE BY: UPON RECEIPT
AMOUNT NOW DUE: 87.72

REMIT PAYMENT TO:

Avika Communications Inc.
 P.O. Box 421
 Sandusky, OH 44871

AMOUNT ENCLOSED

\$

000028000008772



Itemization of Individual Service Features.

List:

(440) 967-2372	2000	01 INSTALL FEE 1 OF 2	OCTOBER
(440) 967-2372	3000	01 CALL WAITING	OCTOBER
(440) 967-2372	CTX	01 TELEPHONE LINE w CALL WAITING	OCTOBER

Summary of Service Features and Taxes:

Feature Type:

SERVICE FEATURE	01 INSTALL FEE 1 OF 2	\$20.00
SERVICE FEATURE	01 CALL WAITING	\$5.00
SERVICE FEATURE	01 TELEPHONE LINE w CALL WAITING	\$49.95
FEDERAL TAX	FEDERAL SUBSCRIBER LINE CHARGE	\$5.00
STATE TAX	E911 CHARGE	\$1.50
STATE TAX	LOCAL NUMBER PORTABILITY	\$0.35
STATE TAX	TELECOM RELAY SERVICE	\$0.15
STATE TAX	FRANCHISE FEE	\$1.27
FEDERAL TAX	FEDERAL EXCISE TAX	\$2.25
STATE TAX	LOCAL TAXES	\$2.25
		\$87.72

If you have questions, please call us.
We want to hear from you!

1-888-902-8452

Notice: If your questions are not resolved after you have called Avika Communications, Inc., customers may call the Public Utilities Commission of Ohio (PUCO) toll free at 1-800-686-7826. For TDD/TYY toll free at 1-800-686-1570, from 8am to 5pm weekdays, or visit www.puco.oh.gov. Residential customers may call th Ohio Consumers' Counsel (OCC) toll free at 1-877-742-5622 from 8:30am to 5:30pm weekdays, or visit www.pickocc.org.

The FCC and the Federal Trade Commission have established a National Do-Not-Call registry where you can register your phone number for free, and it will remain on the national Do Not Call list for five years.

Payment must be received within 15 days to avoid disconnection and additional service fee(s).

